

# ANNUAL REPORT



### A MESSAGE FROM THE GLOBAL CEO

### Dear Friends and Partners of Opportunity International,

Each year, this report offers a welcome period of reflection for me. This year, more than at any time since I joined Opportunity, I am filled with reverence for the organization's steadfast commitment to serving those living in poverty. Simply put, Opportunity's heart beats for our clients. We are nothing if not working in service to them, and to our donors who fuel our clients' ability to transform their lives.

The landscape for our work has evolved rapidly in just a few years; in 2015, we were faced with important decisions that had the potential to transform the way we work. These focused on how best to reach and serve more clients under our current business model and how we could position ourselves for growth in the years ahead. Throughout these discussions, adhering to our core values of commitment, humility, respect, integrity, stewardship and transformation kept us focused on how we can use our lives to enable our clients to live theirs with purpose, dignity and hope.

2015 was an incredible year of growth for Opportunity around the globe. Across Africa, Asia, Eastern Europe and Latin America, nearly 8.4 million people used an Opportunity loan or savings account and another 5.9 million protected their families with a MicroEnsure insurance policy. We celebrated milestones like exceeding 25 percent client growth in India and Indonesia, making our 100,000th loan in Serbia and reaching more than 1.6 million children through our Education Finance portfolio since the program began. I encourage you to read more about our positive client impact on the next page or by visiting opportunity.org/report.

It was also a year in which we assessed whether our business model in Africa could continue to be the most efficient

way to fight extreme poverty. Based on our experiences over the past 45 years, we know that serving our clients well means responding to their evolving needs and surrounding market conditions. We evaluated the short and long-term financial requirements of our delivery model in Africa—and balanced that with how to best serve the needs of our clients now and into the future. Based on that assessment, we made a bold decision to transfer majority ownership of our banks to partner institutions while retaining minority positions. We knew this strategy was not just an innovative way to effectively steward our resources—it was an essential evolution for us to reach the millions of people who are still excluded from the formal economy.

After much deliberation, we selected our first partner, the financial technology company MyBucks. This groundbreaking partnership is already giving way to a faster, broader engine for serving clients. For example, loan processing times in Mozambique, Tanzania and Kenya have decreased from approximately 14 to 3 days. In just the first two months after MyBucks took over operations, loan disbursements in Mozambique increased by 14 percent and quadrupled in Kenya, meaning more money is getting in the hands of our clients—and faster than ever. Supporters who needed time to process our transition from owning and operating banks in Africa to partnering with banks are now embracing our industry-leading model. We're grateful to have our longstanding corporate partners, foundations and donors joining us at the forefront of the microfinance industry to drive how the world is delivering financial services to marginalized communities.

In the coming year, we will continue our transition while creating new and lasting solutions to reduce poverty that will bring us closer to our goal of helping clients create or sustain 20 million jobs by 2020, so that we can impact 100 million lives. By the end of 2015, we had supported 15.8 million jobs. We will reach our 2020 goal by investing in entrepreneurs within key sectors that have the highest impact and potential to generate economic growth education, agriculture and health—while exploring opportunities in other sectors that are affected by systemic poverty, all which align with the UN Sustainable Development Goals.

During this transitional year, our motivation is simple and constant—to answer Christ's call to love and serve the poor. It may sound ambitious, but I truly believe we can end extreme poverty in our lifetime—and I'm so grateful to be on that journey with you.

/ liclu Escana

In service together,

Vicki Escarra Global CEO



On a recent trip this year, I learned so much from my Colombian partners, CEO Enrique Ordóñez and Loan Officer Yineth Trujillo, who was captured by guerrilla rebels as a child. Since escaping, Yineth has committed her life to serving others living in poverty and is a beautiful example of redemption and strength.

## 2015 IMPACT BY THE NUMBERS

### LIVING OUT OUR **MISSION**:

# BY PROVIDING FINANCIAL SOLUTIONS & TRAINING

Staying focused on the tools that help entrepreneurs break free from poverty

**\$1.4B** ▲ 11%

**4M** ▲18% loan clients

**4.9M** ▲18% savings clients

9.9M ▲ 28% insurance clients\*

### WE EMPOWER PEOPLE LIVING IN POVERTY

Reaching more people at the bottom of the economic pyramid

Enabling **2.6M** people in India to formally save money for the first time

Disbursing **95%** of loans to the most marginalized group of people in the world—women. In fact, we invest in a woman every 7 seconds.

Growing the number of clients who bank from their cell phones to more than **380K** 

TO TRANSFORM
THEIR LIVES,
THEIR CHILDREN'S
FUTURES & THEIR
COMMUNITIES

Creating broad impact

2M ▲ 15% jobs supported

**803K** 30% children educated

\$17.5M \( 25\)% in agriculture loans to farmers

99% ▲ 1% loan repayment rate

All numbers as of 12/31/15 and all percentages shown are 2015 versus 2014. \*Includes 5.9M insurance clients solely with MicroEnsure (no other Opportunity product)

**EXECUTIVE SUMMARY** 

Opportunity International achieved significant growth in client impact across our global operations in 2015. The number of clients served worldwide rose 21 percent year-over-year to 14.3 million. We loaned more than \$1.4 billion, and we provided savings accounts to nearly five million clients, helping them build a safety net for their futures.

It was also a year of strategic repositioning and restructuring. Most notably, we designed a groundbreaking strategy focused on delivering services to clients as efficiently as possible that required us to transfer ownership of our banks in Africa to partner institutions. This new ownership structure will provide more resources for people living in poverty and mitigate Opportunity's future risks. Opportunity will continue to design and deliver financial solutions and programs for those living in poverty alongside our new partners. The announcement of our new strategy had a temporary impact on the U.S. financial results, discussion to follow. However, we're pleased to report our strategic changes have positioned Opportunity for a stronger future and are already yielding positive results in 2016.

### Opportunity International-U.S. Results (see page 5)

In 2015, Opportunity International-U.S. incurred an operating deficit of \$29.1 million as a result of three key factors. First, we sent more than \$40 million to the field for client program activities, and a large portion of these disbursements were part of multi-year grants for which the revenue was recorded in previous years! Second, we incurred \$7 million in unplanned expenditures primarily related to capital requirements for our banks and for costs in preparation for the ownership transactions. Third, we generated lower revenue than expected, as some donors took time to process and evaluate our new strategy before making their commitments. In comparison to 2014, revenues were lower due to large non-recurring multi-year pledges that were recognized in 2014 (\$14 million); additionally, we reversed a pledge that did not align with our new banking strategy, which had a \$6 million impact year over year.

In anticipation of transferring majority ownership of the African banks, we restructured the organization in late 2015 and early 2016 so that we could most

efficiently leverage donor contributions and maximize our impact on those living in poverty.

We are already seeing a positive impact from the strategic changes enacted in 2015, with fundraising at 147 percent of last year's level for the first six months of 2016, along with much improved financial and operational results.

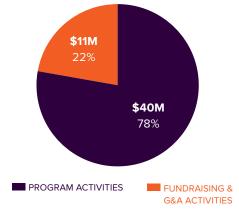
### Opportunity International – Combined Global Supporting Member Results (see page 6)

Fundraising by Opportunity International's Supporting Members (our partners who raise funds for our microfinance institutions) outside the U.S. was up 7% for the year, excluding the impact of foreign exchange. On a combined basis, the decline in U.S. revenues resulted in a drop in overall revenue for Supporting Members in 2015.

2015 revenues, collections of prior year pledges and proceeds from the sale of investments enabled our Supporting Members collectively to deploy more than \$52 million to Implementing Member institutions, which serve clients in-country.

<sup>1</sup> Opportunity International's financial statements are based on U.S. GAAP and as such, accrual revenue is recognized when donor pledges are received rather than when the cash donation associated with the pledge is received. Unlike revenue, expenses for multi-year grants are recognized in the year they are incurred.

\$51M Total 2015 Expenditures by Opportunity International-U.S.



Tanzanian farmer Martin Mwambujule (left) meets with loan officers Emmanuel Mapande (center) and Paul Mabuga (right) in the field, where they are using tablets to record information about his farm that will help him maximize profits at harvest.



### NOTES TO FINANCIALS – U.S. FINANCIAL STATEMENTS

### REVENUE

Opportunity International-U.S. revenue was \$22.1 million, a decrease of \$27 million compared to 2014. A drop in fundraising revenue occurred as several large multi-year donations from corporate and private donors were recognized in 2013/14, without large new donations in 2015. Opportunity International received a large grant of \$22.4 million in 2013/14 for transformative work in Africa, for which program activities will continue through 2018. The accrual revenue for this grant was recorded in 2013 and 2014 for \$8.8 and \$13.6 million respectively. In addition, a \$3 million pledge in 2014 was reversed in 2015, as Opportunity determined the project did not align with our strategy moving forward. Government grants decreased by \$0.2 million. Other Income includes fees received for services.

### PROGRAM ACTIVITIES

Equity investments in Opportunity banks: Direct equity investments were \$11.8 million in 2015, including a \$5.6 million investment in Malawi and a \$4.1 million investment in Dia Vikas, our partner in India. Investments were made in countries with continuing equity needs. In addition, Opportunity International raised debt and equity of \$21 million from third parties for Implementing Members (our in-country microfinance institutions that serve clients) to facilitate capital requirements and growth in lending.

**Grants to member organizations:** Grants were \$9.2 million in 2015, a decline of 1% compared to 2014. Grants to African partners declined \$0.9 million to \$6.5 million overall, while grants to Asia and Latin America increased by a similar amount.

### Business development and training services:

The Opportunity International-U.S. expenditures for business development and training services provided to Implementing Members by Opportunity International operations personnel increased by \$1.6 million from 2014 funding levels due to investments in mobile and business intelligence technology and transformation services. These services include: (i) performance and risk monitoring, (ii) recruitment and training of personnel of Implementing Members, (iii) development of client training modules and (iv) technology enhancements.

**Operations:** Expenditures for operations support were down slightly year over year. These services include building and managing Opportunity banks and overseeing the range of technical services provided to them by Opportunity International banking and operations personnel. Also included are expenditures for general management, governance and administrative services.

Other program expenditures: Program expenses increased 4% in 2015 due, in part, to activities from prior year donations, such as grants management activities, regional banking activities, general community education and communications.

### FUNDRAISING AND GENERAL & ADMINISTRATIVE (G&A) ACTIVITIES

Fundraising and G&A expenditures declined by \$0.3 million or 2%. The ratio of FG&A as a percentage of funds raised, which includes equity and debt raised for the Implementing Members, increased to 26%. The ratio of FG&A as a percentage of expenditures remained constant at 22% in 2015.

### **OPPORTUNITY INTERNATIONAL-U.S.**

### STATEMENT OF OPERATING REVENUE AND EXPENDITURES

	FOR THE YEAR ENDED						
\$ in thousands (unaudited)	December 31, <b>2015</b>	December 31, <b>2014</b>					
REVENUE							
Private contributions and pledges	\$ 20,899	\$ 48,255					
Government grants	477	647					
Other income	754	180					
TOTAL REVENUE	22,130	49,082					
EXPENDITURES							
Program Activities							
Equity investments in Opportunity banks	11,793	13,844					
Grants to member organizations	9,239	9,298					
Business development and training services	5,232	3,633					
Operations	1,112	1,126					
Other program expenses	12,714	12,258					
Total Program Activities	40,090	40,159					
Fundraising and G&A Activities							
Fundraising and G&A	11,096	11,375					
TOTAL EXPENDITURES	51,186	51,534					
NET OPERATING SURPLUS (DEFICIT)	\$ (29,056)	\$ (2,452)					

### STATEMENT OF FUNDS RAISED

\$ thousands (unaudited)	2015	2014
Contributions, pledges, grants & other income	22,130	49,082
Equity and debt raised for Implementing Members	21,097	29,993
TOTAL FUNDS RAISED	\$ 43,227	\$ 79,075

### **OPERATING SURPLUS (DEFICIT)**

The operating deficit is a result of the decline in revenue, along with flat expenses year over year, a large portion of which were program activities related to multi-year grants that had revenue recorded in the previous year. Restructuring and repositioning changes have been implemented and will result in improved financial performance going forward.

### NON-OPERATING ACTIVITY (not shown in table above)

In 2015, Opportunity International-U.S. entered into a share purchase agreement with MyBucks, a Luxembourg-based financial technology company, to sell six majority-owned banks in Africa. In 2016, share purchase agreements were signed between Opportunity and two additional parties for the two remaining majority-owned banks in Africa. The net value of these banks, as established in the purchase agreements, is reflected in current assets under Net Banking Assets Held for Sale (page 6) and has been accounted for in accordance with guidelines for discontinued operations. A net unrealized nonoperating loss of \$10 million was recorded as a result of the pending transactions.

### ADDITIONAL NOTES

Opportunity International, Inc. serves clients in 24 countries through MicroEnsure and 43 Implementing Members, and we work with Supporting Members in the United States, Australia, Canada, Germany, Hong Kong and the United Kingdom.

Opportunity raises funds from many sources, including charitable gifts and government grants, which it sends to its Implementing Members in the form of grants, loans and equity investments. A portion of these funds is also used for fundraising and G&A activities.

In addition to these sources of funds, Opportunity raises equity and debt from third parties for its Implementing Members, shown in the Statement of Funds Raised. Although these funds do not flow through Opportunity International-U.S., the investments increase the funding the Implementing Members have available for client loans and operating expenses.

These statements include information compiled from the financial statements of independent organizations around the world, using foreign exchange rates in effect at year-end or during the periods shown. The Implementing Members' statements represent a combination of the revenue and expenditures and balance sheets compiled from the financial statements of the Implementing Members, also without regard to ownership status.

The selected financial data shown in these statements reflects certain adjustments to GAAP or IFRS made in each year for presentation purposes, including presenting the equity investments made to the Implementing Members as an expenditure.

Complete audited financial statements by KPMG are available upon request.

### **SUPPORTING MEMBERS**

Supporting Members raise funds for our microfinance institutions

### COMBINED STATEMENT OF OPERATING REVENUE AND EXPENDITURES

							EAR ENDED		
						mber 31, 1 <b>015</b>		ember 31, <b>2014</b>	
\$ in thousands (unaudited)	U	ı.s.	_	utside U.S.	т	Total		Total	
REVENUE									
Private contributions and pledges	\$ 20	0,899	\$ 1	6,783	\$	37,682	\$	64,204	
Government grants		477		3,851		4,328		6,201	
Other Income		754		1,150		1,904		1,044	
TOTAL REVENUE	2	2,130	2	1,784		43,914		71,449	
EXPENDITURES									
Program Activities									
Equity investments in Opportunity banks	1	11,793		2,310		14,103		16,861	
Grants to member organizations	(	9,239		6,581		15,820		19,541	
Program development activities	19	9,058	2	2,889		21,947		24,565	
Total program services	40	0,090	1	1,780		51,870		60,967	
Fundraising and G&A Activities									
Fundraising		7,840		2,751		10,591		10,449	
G&A	3	3,256		1,106		4,362		4,658	
Total fundraising and G&A	1	1,096	3	3,857		14,953		15,107	
TOTAL EXPENDITURES	5	1,186	15	5,637		66,823		76,074	
NET OPERATING SURPLUS (DEFICIT)	\$ (29	,056)	\$	6,147	\$ (	22,909)	\$	(4,625)	

### **COMBINED BALANCE SHEET**

			De	cember 31, <b>2015</b>	De	cember 31, 2014
\$ in thousands (unaudited)	U.S.	Outside U.S.		Total		Total
ASSETS						
Current						
Cash and cash equivalents	\$ 7,806	\$ 4,249	\$	12,055	\$	27,245
Restricted cash and cash equivalents	2,195	6,440		8,635		11,226
Current receivables	13,818	1,949		15,767		18,537
Banking assets held for sale, net of liabilities	14,119	-		14,119		-
Other current assets	1,947	122		2,069		9,119
Total current assets	39,885	12,760		52,645		66,127
Long-Term						
Long-term receivables	4,472	_		4,472		12,423
Capital in Opportunity banks	32,720	46,981		79,701		101,926
Investments – other	18,428	5,533		23,961		25,413
Net property and equipment	2,399	62		2,461		1,669
Total long-term assets	58,019	52,576		110,595		141,431
TOTAL ASSETS	\$ 97,904	\$ 65,336	\$	163,240	\$	207,558
LIABILITIES						
Current						
Current portion of long-term debt	\$ 12,557	\$ 254	\$	12,811	\$	5,484
Accounts payable and other		007		0.545		40.000
current liabilities	5,678	837		6,515		12,833
Total current liabilities	18,235	1,091		19,326		18,317
Long-Term						
Total long-term debt						
and other liabilities	22,538	131		22,669		32,517
TOTAL LIABILITIES	40,773	1,222		41,995		50,834
NET ASSETS						
Unrestricted net assets	27,744	8,221		35,965		54,629
Restricted net assets	29,387	55,893		85,280		102,095
Total net assets	57,131	64,114		121,245		156,724
TOTAL LIABILITIES AND NET ASSETS	\$ 97,904	\$ 65,336	\$	163,240	\$	207,558

### **SUPPORTING MEMBERS**

### FINANCIAL STATEMENT PRESENTATION

The financial information included in these statements was compiled from the financial statements of independent organizations around the world, using foreign exchange rates in effect at year-end or during the periods shown. The selected financial data shown here reflects certain adjustments to GAAP or IFRS made in each year for presentation purposes, including presenting the equity investments made to the Implementing Members as an expenditure.

The Supporting Members' statements reflect the revenue, expenditures and balance sheet for charitable operations of the combination of the six independent fundraising members (Australia, Canada, Germany, Hong Kong, United Kingdom and United States), without regard to ownership positions in certain Implementing Members.

Opportunity International-U.S. capital in Opportunity banks in 2015 was reduced by the amount shown as banking assets held for sale, net of liabilities. In addition, we are reporting the capital in Opportunity banks net of the accumulated losses of the banks consistent with the audited consolidated financial statements. For comparative purposes, the 2014 amount for capital in Opportunity banks is also net of accumulated losses.

The U.S. restricted net assets include restricted cash, current and long term receivables (future pledge and grant installments) and assets included in long-term investments that serve as collateral for the line of credit. The restricted assets outside of U.S. include investments in Opportunity banks. The decrease in net assets from 2014 to 2015 resulted from the 2015 net deficit and the non-operating losses on investments.

### **IMPLEMENTING MEMBERS**

Implementing Members are in-country microfinance institutions that serve our clients

### **COMBINED STATEMENT OF REVENUE AND EXPENDITURES**

					F	OR THE Y	R ENDED		
						December 31, <b>2015</b>		D	ecember 31, 2014
\$ in thousands (unaudited)	Africa	Asia	Eastern Europe	А	Latin merica		Total		Total
INCOME & EXPENSES									
Financial income	\$ 60,457	\$ 166,291	\$ 26,844	\$	22,128	\$	275,720	\$	250,352
Financial expenses	9,707	51,948	6,808		4,219		72,682		59,088
Gross financial margin	50,750	114,343	20,036		17,909		203,038		191,264
Provision for loan losses	3,243	5,864	1,075		1,100		11,282		13,596
Net financial margin	47,507	108,479	18,961		16,809		191,756		177,668
Operating expenses	60,080	93,491	15,935		15,341		184,847		171,002
Net income from operations	(12,573)	14,988	3,026		1,468		6,909		6,666
Contributions and grants	5,829	243	0		_		6,072		5,980
Other income	284	51	25		_		360		579
Net income before taxes	(6,460)	15,282	3,051		1,468		13,341		13,225
Provision for income taxes	(1)	3,482	300		69		3,850		4,437
NET INCOME (LOSS)	\$ (6,459)	\$ 11,800	\$ 2,751	\$	1,399	\$	9,491	\$	8,788

### **COMBINED BALANCE SHEET**

									C	December 31, 2015	D	ecember 31, <b>2014</b>
\$ in thousands (unaudited)		Africa	Asia		Eastern Europe		Latin America		Total			Total
ASSETS												
Current												
Cash and cash equivalents	\$	22,469	\$	55,422	\$	18,702	\$	2,029	\$	98,622	\$	106,780
Interest bearing deposits and investments		25,499		62,392		7,435		1,257		96,583		74,428
Net loan portfolio		97,310		532,030		110,058		61,072		800,470		677,515
Other current assets		10,751		39,639		3,038		1,964		55,392		50,776
Total current assets		156,029		689,483		139,233		66,322		1,051,067		909,499
Long-term												
Fixed and other		21,975		44,096		4,748		4,799		75,618		91,929
long-term assets												
TOTAL ASSETS	<u>\$</u>	178,004	\$	733,579	\$	143,981		\$ 71,121	\$	1,126,685	\$	,001,428
LIABILITIES & NET ASSETS/E	QU	ITY										
Current												
Short-term debt	\$	367	\$	116,310	\$	11,008	\$	4,458	\$	132,143	\$	112,637
Client savings deposits		98,817		68,702		70,639		25,168		263,326		261,395
Other current liabilities		7,511		36,915		5,499		2,292		52,217		61,323
Total current liabilities		106,695		221,927		87,146		31,918		447,686		435,355
Long-term												
Total liabilities												
and long-term debt		32,336		363,278		30,007		23,739		449,360		347,067
TOTAL LIABILITIES		139,031		585,205		117,153		55,657		897,046		782,422
NET ASSETS/EQUITY												
Total net assets/equity		38,973		148,374		26,828		15,464		229,639		219,006
TOTAL LIABILITIES AND NET ASSETS/EQUITY	\$	178,004	\$	733,579	\$	143,981	\$	71,121	\$	1,126,685	\$1	1,001,428

### **IMPLEMENTING MEMBERS**

Opportunity serves clients through 43 Implementing Members (non-governmental organizations and commercial microfinance institutions) in 24 developing countries. Supporting Members provide financial support to Implementing Members in the form of equity or grants. Implementing Members are not all legally affiliated with Opportunity International-U.S. As of December 31, 2015, Opportunity had majority or minority ownership in 15 of the 43 Implementing Members, all of which are microfinance institutions. The Implementing Members' statements represent a combination of the revenue, expenditures and balance sheets compiled from the financial statements of the Implementing Members, regardless of ownership status.

**Financial income:** Implementing Members' financial income increased by 10% to \$276 million in 2015 as growth occurred in Asia, Eastern Europe and Latin America. In India alone, the combined growth of the 14 Implementing Members was 29%.

**Net income:** Implementing Members' net income increased 8%. The improvement in operating results was driven by growth in the loan portfolio, combined with lower loan loss provisions.

**Loan portfolio:** The net loan portfolio increased by 18% at the end of 2015 to \$800 million. The net loan portfolio has grown at a 10% compound annual growth rate over the last five years.

**Customer deposits:** Client savings deposits increased 0.7% to end the year at \$263 million. Excluding the impact of foreign exchange, deposits in Africa grew 25%.

### **BOARD MEMBERS**

### **GLOBAL BOARD**

### Mark Thompson

**Board Chair** 

Principal, Riverbridge Partners, LLC

### **Edward Kerr**

Lead Director

Chairman, Opportunity Australia

### Vicki Escarra

Global Chief Executive Officer, Opportunity International

### **Dick Gochnauer**

Former Chief Executive Officer, United Stationers. Inc.

### Stephen Harris

Principal, Northern Beaches Christian School, Sydney

### **Robert Lawless**

Chairman, Opportunity Canada

### **Barbara Lupient**

Chairman, Lupient Companies

### The Right Reverend Laurent Mbanda

Bishop, Anglican Church of Rwanda, Shyira Diocese

### **Nils Ritterhoff**

Chairman, Opportunity Germany

### Herve Sarteau

Former Senior Partner, CarVal Investors / Cargill, Inc.

### Warren Staley

Retired Chief Executive Officer, Cargill, Inc.

### **Beth Johnston Stephenson**

Founding Partner, Willis Stein & Partners

### **David Tolmie**

Partner, The Edgewater Funds

### **Terry Watson**

Former Chief Risk Officer, Allianz Asset Management

### U.S. BOARD

### **David Tolmie**

**Board Chair** 

Partner, The Edgewater Funds

### LeAnn Pedersen Pope

**Board Vice Chair** 

Former Partner, Burke, Warren, MacKay & Serritella, P.C.

### Alana Ackerson

Managing Partner and President, Signum Investments

### Katéy Assem

Former Executive Director, Chicago State University Foundation

### Karen Robinson Cope

Executive Vice President, Nanolumens

### James W. Cox

Former Executive Vice President, Fiserv, Inc.

### Vicki Escarra

Global Chief Executive Officer, Opportunity International

### Susan Gillette

Former President, DDB Chicago

### John Hart

Vice Chairman, New York Private Bank & Trust Company

### Mark Linsz

Former Treasurer, Bank of America

### **Barbara Lupient**

Chairman, Lupient Companies

### **Muffy MacMillan**

Vice President, The Cargill Foundation Board of Directors

### **Richard McClure**

Former President, UniGroup, Inc. (United Van Lines / Mayflower Transit)

### Jane Nelsor

Former Vice President, Bank of America

### Elizabeth Perdue

Partner, Holland & Knight, LLP

### Herve Sarteau

Former Senior Partner, CarVal Investors / Cargill, Inc.

### **Beth Johnston Stephenson**

Founding Partner, Willis Stein & Partners



Najroon Bano prepares her saris for the day's shoppers. Najroon and her husband grew profits from their clothing business from \$45 per month to \$155 per month after receiving loans and training from Opportunity and its partners in India. Go to opportunity.org/najroon to see the incredible ways Najroon has transformed her life.

## A MESSAGE FROM THE GLOBAL BOARD CHAIR

### Dear Friends and Partners of Opportunity International,

When the Global Board was created in 2014, one of our key promises to you was to make wise investment decisions. No sooner did we make that promise than it was tested. Our banks in Africa—originally established to fill a vast gulf in financial inclusion—were reaching a critical mass. We found ourselves at a crossroads asking: If we maintain sole ownership of our banks in Africa, given the associated costs and risks, are we most effectively marching toward our vision of helping people achieve a life free from poverty?

I am humbled by the company I keep on our Global Board. Their vast experience, intelligence and commitment to those living in poverty is second to none. Together we, with Management, analyzed our history and learnings in Africa and across Latin America, Asia and Eastern Europe. We evaluated our delivery models around the world, ranging from non-owned partners to minorityand majority-owned institutions. We calibrated for trends in poverty reduction, economic growth, financial inclusion and the financial technology sector. We contemplated models, partnerships and strategies that would catalyze our impact.

Our overwhelming conclusion was that our focus should not be on exclusively operating banks; it should be on providing services that help people transform their lives and move out of poverty—using whatever delivery model is most effective in that region. The reality is that continuing to be majority owners and principal managers of banks in Africa, an increasingly regulated environment with growing capital requirements, would inevitably pull us away from our mission rather than draw us closer.

As pioneering bankers in Africa, we created new markets, new services, new competitors and new products. We provided 39 million clients with access to financial services that they could not otherwise receive. You, our loyal supporters, have been invaluable in shaping the very landscape to which we must now respond. The Board and Management concluded that by standing still, we would lose the chance to vastly increase our client reach while simultaneously putting the organization at financial risk. At the end of 2015, we agreed to transfer majority ownership positions in our African banks to expert institutions that are better equipped to own and manage them, thus shifting our role to become strategic microfinance investors with minority equity positions and board involvement within those institutions.

Opportunity's Global Board is united, personally committed and even more sograteful—to be brought together for "such a time as this." Since joining with our first



partner, MyBucks, we are already serving many of our clients faster, at a lower cost and more efficiently. We are buoyed by the early wins that are proving our theory of change can be strengthened as it is refined.

So we pray, we pivot, we proceed. Our work is flourishing in Latin America and Asia, a new frontier is upon us in Africa, and we are looking ahead toward a world in which all people have the opportunity to achieve a life filled with dignity, hope and purpose.

With many blessings,

MMJ\_\_\_\_

Mark Thompson Global Board Chair

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First page: Monica Kasalu Banda stands in her grocery store in Malawi, which she grew from a small roadside stand with the help of Opportunity's services and training.

Opportunity International is a 501(c)(3) nonprofit and serves all people regardless of race, religion, ethnicity or gender.



